

Thank you for your patronage. We always appreciate your business – your purchase can help you to conserve water and reduce your water bill payments, so please be sure to share the news of your water savings and the ease of installation with your family, friends, coworkers, and anyone else you know who cares about our environment. Current customer feedback indicates that most of our customers find that FlexFlush™ pays for itself in less than 90 days. However result can vary depending on the tank condition and the usage.

Estimating Your Delivery Time

Orders are typically shipped out within three business days of the purchase date. After the order has shipped, standard domestic delivery occurs on average within five to seven business days, but some standard orders may take up to 2 weeks. For international orders, packages typically arrive within 4 to 6 weeks of shipping date, depending on Customs handling.

Cancellation and Returns Policy

We kindly ask our valued customers that they carefully review their orders before completing checkout so that there is no need to request cancellation or refuse delivery. Orders cannot be canceled once the checkout process has been completed, an order number issued, and shipment begins. If a customer requests an order cancellation after the shipping process begins, refuses delivery of a shipped package, or provides a non-deliverable shipping address, the shipping/handling fees are non-refundable and shall be deducted from any credit or compensation issued. The customer will be charged a minimum of \$15 for both outbound and return-shipping charges and any restocking associated with that order. No exchange or return can be accepted after 30 days.

If We Made An Error

In the event that a problem with your merchandise is the result of our error, please contact us at info@EZWaterSaving.com or 404-916-7032 to make arrangements.

The item must be returned in the original shipped condition, unused, and with all its parts within 30 days of purchase.

You may return your package via the carrier of your choice. For your protection, we suggest using a shipping service that provides delivery confirmation, and that you insure the package for the value of the item(s) enclosed. If a customer returns an item in a condition that is not new and has been used or damaged, no credit or refund or compensation is due. No credit or refund is due for items beyond the allowed return period of 30 days.

International Returns

Before returning an item shipped internationally, please contact us at info@EZWaterSaving.com or by phone at (404) 916-7032.

General Terms and Conditions

All users and shoppers on EZWaterSaving.com store are governed by the terms, policies, and restrictions stated on this site. By using this site, you agree and consent to all the terms, policies, and restrictions stated, including but not limited to the Cancellation and Returns Policy. If you do not agree to the policies and terms stated, do not use this site. The EZWaterSaving.com store reserves the right to change, modify, or cancel any portion of these Terms of Service, policies, and restrictions governing this site without notice. The EZWaterSaving.com store may amend the Terms of Service without notice.

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UNDER NO CIRCUMSTANCES SHALL EZWATERSAVING.COM, ITS SUPPLIERS, OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS AND BUSINESS INTERRUPTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING NEGLIGENCE, ARISING IN ANY WAY FROM ANY PRODUCT OR SERVICE SOLD OR PROVIDED THROUGH THE EZWATERSAVING.COM SERVICES, EVEN IF EZWATERSAVING.COM IS EXPRESSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL EZWATERSAVING.COM'S LIABILITY EXCEED THE PRICE YOU PAID FOR THE PRODUCT MINUS \$15.

If a customer requests that the EZWaterSaving.com store waive the signature requirement for any applicable delivery to enable the courier to leave the package unattended at the delivery location, the customer assumes all risk and responsibility for the package and no compensation or credit is due should the package be lost or damaged.

Indemnification

You agree to defend, indemnify, and hold harmless EZWATERSAVING.COM, EZWATERSAVING.COM's vendors, and their affiliates and related entities and their respective directors, officers, employees, and agents from and against all claims, losses, damages, liabilities, and costs (including without limitation reasonable attorneys' fees and court costs), arising out of or relating to your breach of these Terms or your access to or use of the EZWATERSAVING.COM products. The foregoing indemnification obligation shall survive termination of these Terms and the operation of the EZWATERSAVING.COM Services or any product or service provided to you arising out of or relating to your use of the EZWATERSAVING.COM Services.

Correction of Errors and Inaccuracies; Limitations on Quantity; Pricing Errors

The information on this website may contain typographical errors or inaccuracies and may not be complete or current. We therefore reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice. Please note that such errors, inaccuracies or omissions may relate to product description, pricing and availability. Should a product be listed with an incorrect price due to an error, we reserve the right to refuse or cancel any orders placed for products listed at the incorrect price, whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, we will issue a full refund in the amount of the incorrect price.

We also reserve the right to limit quantities (including after you have submitted your order). We apologize for any inconvenience this may cause you.

Out of Stock Products

We make every effort to keep products in stock. "Out of stock" products are typically re-stocked within 3-5 weeks, depending on the location of the product's supplier. (Products sourced from overseas may take longer to re-stock.) We are unable to reply individually to inquiries regarding specific "out of stock" products. We apologize for any inconvenience this may cause and thank you for your patience.

Sales Tax

Our store collects and pays sales tax in some U.S. states as required by law. If sales tax is applicable to your order, it will be calculated and shown during check-out.

Contacting Customer Service

To contact us, please call (404) 916-7032. Our hours of operation are Monday through Friday from 10 am to 6 pm.

Eastern Time (ET). You may also contact us at info@EZWaterSaving.com.

Your business is extremely important to us, as we consider you not only a customer, but our partner in making a difference!